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BroadLink Chooses Portal Software to Provide Customer Care and Billing Platform for Fixed-Wireless Technology

Cupertino, Calif. (October 3, 2000) – Portal Software, Inc.(NASDAQ: PRSF), a leading provider of business infrastructure software for Internet and next-generation communications services, announced today that BroadLink Communications has selected Infranet[®], Portal's customer management and billing platform. BroadLink provides low cost, high-speed Wireless Internet access to homes and businesses through its Internet Service Provider (ISP) partners using advanced fixed-wireless technology.

With Portal's flexible Infranet platform, BroadLink will be able to support the wide array of features and applications it offers to extend the functionality of corporate communications and networking resources for remote offices and workers. In addition, Infranet will enable BroadLink to offer differentiated service and pricing packages to a variety of customer segments, as well as manage customer accounts and collect money.

"BroadLink is dedicated to creating the next revolution in high-speed, fixed-wireless data transport services," said Tim McAllister, Chief Operating Officer of BroadLink. "To move forward with our vision, we needed a customer management and billing platform designed for a business like BroadLink. We chose Infranet because its open architecture and real-time functionality allows us to easily roll-out and support new features, as well as create either value or usage-based pricing plans."

Infranet will also support BroadLink's turnkey network solutions for its ISP and CLEC customers, by enabling it to provide a single point of contact for all services, including network implementation, maintenance and billing information.

(more)

“Access to high speed Internet connections is critical for the increasing number of people working from home or a remote office, and for those managing a small business,” said Steve Sommer, vice president of marketing and business development for Portal Software. “Because of Infranet’s scalability, BroadLink will be able to support its growing subscriber base of businesses and individuals, regardless of how large or diverse it becomes.”

About BroadLink Communications

BroadLink provides low-cost, high speed Wireless Internet access to homes and businesses through its Internet Service Provider (ISP) partners using the advanced fixed-wireless technology.

BroadLink's family of services can deliver high-speed wireless connectivity to the home or office with price, performance and scalability that is unmatched within the industry. BroadLink operates high-speed wireless data networks in San Francisco, Santa Rosa and Stockton, California. It plans to extend its coverage areas across California, as well as to the largest 100 markets across the nation, by April 2002.

About Portal Software, Inc.

Portal Software, Inc., is building business infrastructure for the Internet. Based in Cupertino, Calif., Portal is the leading provider of customer management and billing software for Internet and emerging, next-generation communications services. The company’s real-time solution enables service providers to manage customers, support services and collect money. Portal’s customers include Qwest Communications, Inktomi, Covad, Deutsche Telekom’s T-Online, Telenor Mobil AS, Juno Online and France Telecom. Information about Portal and its products can be found at <http://www.portal.com>.